

Quality Policy

The management of GALLARDO INGENIERIA DEL EMBOTELLADO, S.L. are aware of the need to ensure that all of their services are of the highest quality and have drawn up the following Quality Policy, based on the UNE-EN-ISO 9001:2008 standard and the following principles:



Being a leading company in the bottling machinery and equipment sector, based on:

- Providing the customer with a comprehensive and personalised service that includes a diagnosis of their needs and technical advice on the product.
- Providing a high quality product and service tailored to the needs of the customer.



GALLARDO makes the following commitments in order to ensure that the above is achieved:

- **A commitment** to do things right the first time.
- When mistakes are known to have been made, **a commitment** to analysing them and trying not to repeat them.
- **A commitment** to fulfil the requirements of the Quality Management System and to continuously improve its effectiveness, by involving all of the Company's employees in this objective.
- **A commitment** to define indicators related to the quality of our services and products that will allow us to set Quality targets that will lead us in a process of continuous improvement.
- **A commitment** to carry out periodic reviews of the Quality Management System in order to ensure that it is continuously adapted to our needs and those of our customers.
- **A commitment** to respond to the needs of our customers and other stakeholders, so as to seek continuous improvement in their level of satisfaction.
- **A commitment** to collaborate with our suppliers in developing our products.
- **A commitment** to comply with the legal regulations that apply to our services and products.

Irun, October 4, 2017

Signed Managing Director